Refund Policy
Last Update: July 1, 2024

Saltamontes OÜ, Registry code 17111293, VAT No. EE102799992, Address: Vesivärava tn 50-201, Tallinn 10152, Estonia provides you access to a learning platform with video content on our website https://beautyuniver.com ("our Product").

1. You are entitled to a refund only in the event that you have not received access to the Product after proper payment (the "Access Issues").

2. In case of occurrence of the Access Issues, we ask you to contact us at info@beautyuniver.com. We will make every effort to resolve the Access Issues within 14 (fourteen) business days of you notifying us. If we are unable to resolve the Access Issues within this period, we will make a refund.

3. The refund will be made in the same manner in which you made the payment and according to the procedure established by the third-party payment service provider through which you made the payment.

4. If for any reason beyond our control you have been unable to use our Product for a certain period of time, have not used any part of the functionality of our Product that you have paid for, or have not completed or started any of course, we will not be responsible for that and you will not be entitled to a refund. By making a payment, you agree that you receive access to and acquire the right to use the functionality of the Product at any time and by any means, subject to the limitations set forth in the Terms of Use. We cannot control and are not responsible for how and at what frequency you will use the Product.

5. If you terminate the Terms of Use, the payments you have made are non–refundable.

6. If we terminate the Terms of Use on our initiative due to your breach of the Terms of Use, the payments you have made are non–refundable.

7. If we terminate the Terms of Use on our own initiative, provided that you comply with the Terms of Use and you are not at fault for terminating the Terms of Use, we will refund the amounts paid by you in proportion to the number of days in which you are unable to access our Product due to the termination.